

## **Resident's Internet Access Consultation – July 2009**

### **1.0 Background**

A consultation was carried out across the borough throughout June and July 2009 to find out the extent of home computer ownership and internet access across Barking and Dagenham. Residents were simply asked the following question and the first part of their postcode, 'Do you or anyone in your household have internet access at home? This could be through broadband/wireless/telephone etc'.

Consultation sessions were held across the borough with different age groups and settings to get a varied response including;

- Northbury Infants - 24<sup>th</sup> June 2009
- Mark's Gate Infants – 25<sup>th</sup> June 2009
- Mark's Gate Juniors – 25<sup>th</sup> June 2009
- All Saints Secondary School – 7<sup>th</sup> July 2009
- Sydney Russell Secondary School – 9<sup>th</sup> July 2009
- Mark's Gate Fun Day –
- William Bellamy Children's Centre – 27<sup>th</sup> June 2009
- BAD Youth Forum – 16<sup>th</sup> June 2009
- Becontree Primary School Sports Day – 17<sup>th</sup> June 2009
- Marsh Green Children's Centre
- Abbey Children's Centre – 29<sup>th</sup> June 2009
- All Saints Secondary School
- Sydney Russell Secondary School
- Robert Clack Secondary School – 13<sup>th</sup> July 09
- Manor Junior School – 14<sup>th</sup> July 2009
- Warren Comprehensive School – 15<sup>th</sup> July 2009
- Sydney Russell Secondary School – 15<sup>th</sup> July 2009
- Carers of Barking and Dagenham Parents Group – 15<sup>th</sup> July 2009

A total of 846 residents took part in the consultation with 740 answering yes and 106 no.

<b>Postcode</b>	<b>Yes</b>	<b>No</b>
RM1	1	
RM3	4	
RM5	4	
RM6	65	9
RM7	29	2
RM8	179	37
RM9	140	12
RM10	131	18
RM11	5	
RM12	11	
RM13	8	1
RM14	2	
RM15	1	
IG1	7	3
IG2	2	
IG3	9	
IG6	1	
IG7	2	
IG11	139	24
<b>Total</b>	<b>740</b>	<b>106</b>

## **2.0 Conclusions**

The overall response was very positive in that residents do own a home computer and have access to the internet. RM8 had both the highest scores for yes and no and as a snapshot the overall figures would seem to indicate that there is more digital inclusion than previously reported.

For more information contact

Chris O' Connor  
Group manager, Engagement  
chris.o'connor@lbbd.gov.uk  
0208 227 5557